



WORKERS COMPENSATION

DELIVERED BY A
SELF INSURER





ABOUT US

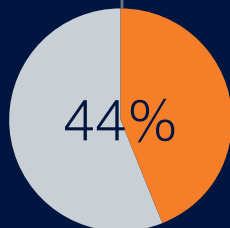
Since inception of the Local Government Association Workers Compensation Scheme (LGAWCS), JLT has successfully led and managed a high performing fully funded scheme delivering consistent return to work rates of greater than 90% and returning premium rebates to 97% of its Members each year.

Our service approach is built on multi faceted industry knowledge, unmatched self-insurance expertise, and an extensive range of services and tailored solutions that deliver sustainable value.

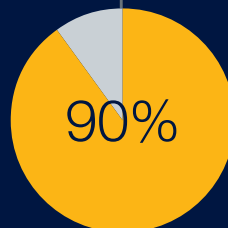
OUR SA RESULTS



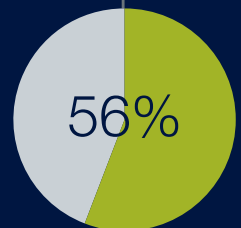
saved by Local
Government through
being a Self-Insured
employer



reduction in new
injury claims
since 2014



of injured
workers return to
durable pre-injury
employment
within 12 months



reduction in
Lost Time Injury
Days since 2014

(confirmed by actuarial figures)

HALLMARKS OF OUR APPROACH



We provide a unique blend of discipline and creativity by balancing customisation with our proven best practice methodologies.



We integrate ourselves into the culture of our clients.



We apply evidence-based and proven approaches to managing an organisation's self-insurance requirements.



We provide early intervention, injury prevention and risk-based services that are proactive, strategic and technically competent.



We don't just provide services and products, we also help build staff and team capability through knowledge transfer, mentoring and advisory support, giving your organisation the choice not to rely on outsourcing arrangements on a long term basis.

WHAT WE PROMISE

JLT will deliver services with the upmost integrity, accountability, reliability and promptness to exceed our client's objectives.





OUR DIFFERENCE

There are many workers compensation providers in SA who provide self-insured services.

How do you select the right partner to achieve the best outcomes for your organisation?



We play in the self-insurance sand pit every day and we are most knowledgeable in driving better solutions.



The industry is constantly changing – whether it is current reforms, industry trends, the legislative landscape or thought leadership, JLT is living the experience.



We have been managing self-insurance longer than any other provider in the state and have a proven track record of getting results.

WHAT WE OFFER

STRATEGIC SERVICES

- Managing Suitable Employment obligations
- Navigating host employer obligations with labour hire agencies
- Claims and Return to Work Coordinator recruitment support
- Customer experience data collection and feedback evaluation

TAILORED PROGRAMS

- Injury Management Framework Optimisation
- Early Intervention Models (for applicable injury cases outside the claim process)
- Ageing and Work Health Programs (implemented in the Local Government sector since 2017)
- Healthy Lifestyle Programs (implemented in the Local Government sector since 1995)
- Non work related injury management programs
- Psychosocial risk management programs

TECHNICAL SERVICES

- Integrated Claims, Return to Work and Safety management support and expert advice
- File Reviews to ensure a robust strategy and adherence to compliance requirements
- Technical guidance to the extent possible in lieu of legal advice
- Medical report request letters to ensure fit for purpose
- Reconsideration function under SAET and/or dispute management support
- Back filling support to manage the workers compensation functions and related administrative tasks, including governance oversight of the self-insurance registration and renewal processes.

EDUCATIONAL SERVICES

- Mentoring and coaching to build the knowledge and capability of claims and return to work staff
- Senior leadership training
- Operational Manager / Supervisor training
- Educational modules on specific injury management and safety topics
- System and process gap analysis against self-insurance standards
- Working with your actuary on future financial projections
- Evaluation of your outsourced arrangements with other providers to ensure compliance and optimal service delivery and outcomes

PRODUCTS AND RESOURCES

- Injury Management policy and procedures
- Standard claim letters
- Return to work kits containing information and relevant forms for injured workers
- Return to work kits for managers and supervisors
- Other relevant Forms, Tools and Templates



CONTACT US

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