



CLOSING THE LOOP

INJURY PREVENTION AND
INJURY MANAGEMENT CONFERENCE
18 JULY 2013 | HILTON ADELAIDE

“On a utilitarian level, I realize that to try to accomplish the greatest good for the greatest number of people, sometimes we have to become salesmen for what we believe, and part of being a salesman is being effective.” Moby, Musician

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18 JULY 2013 | HILTON ADELAIDE
233 VICTORIA SQUARE, ADELAIDE

Invitation to attend

The 2013 SISA conference will continue the theme of Closing the Loop between workplace safety, employee wellness and return to work.



As ever, the SISA annual conference tops the list of conferences and seminars as a value proposition, and the 2012 event maintained the reputation of the event for quality, interactivity and thought-provoking content.

Closing the Loop 2013 will continue our campaign to explore and act upon the challenging interface between workplace health and safety, and workplace-based injury management. In an increasingly sophisticated and connected world, we are seeing the blurring of the traditional lines between work and non-work activity and the spreading to non work environments of risks that have been historically confined to the workplace. So this year we will explore some up to date safety and wellness issues that affect both our working and private lives. Closing the Loop 2013 will again be a cost-effective and interactive conference of ideas and latest thinking and will appeal to everyone who manages people and workplaces as well as WHS and RTW practitioners.

We look forward to your attendance.

Robin Shaw
Manager, SISA

Reasons to attend

Attendees at Closing the Loop 2013 will benefit from:

- various conference streams offering new knowledge and expertise
- matching their information and learning needs and helping them tackle everyday challenges
- gaining perspective through keynote addresses on the state of the industry as well as emerging trends
- extending their professional and personal knowledge of workers compensation and OH&S
- sharing information and profiting from networking
- discovering and evaluating products and services
- being part of one of the most recognised workers compensation and OH&S events in South Australia
- meeting workers compensation OH&S professionals in person and exchanging experiences
- bringing together of industry experts to share knowledge, skills, new ideas and solutions.

Who should attend?

A wide range of professions and managers from both the public and private sector will be represented at the 2013 conference including:

- OH&S and Workers Compensation Managers
- Rehabilitation Consultants
- Allied Health Professionals
- Return to Work Coordinators
- Company Managers
- Insurance Professionals

2012 Testimonials

Here's what some of our 2012 event attendees had to say:

This year's speakers and presentations were entertaining and informative. I felt personally and professionally motivated and informed at the day's end. Looking forward to next year's conference already!

This was the best of the forums that I have attended and I have attended many over the years. The speakers were interesting, informative and relevant..

For more information and to register go to <http://wired.ivvy.com/event/SISA13>

Program

9.00am Open and Welcome

9.15am

Navigating the Cyber Highway – Cyber Safety Considerations for your Business and Employees

Susan McLean

Cyber Safety Solutions

The issue of cyber bullying and harassment is one that is becoming a significant threat to both individuals and businesses. Regardless of your age or occupation, cyberbullying and online harassment can have serious mental health consequences for the victim and it is an issue that many businesses are failing to recognise and act upon.

As the saying goes, 'prevention is better than cure,' and having in place clear guidelines (policy) for an employee's online behavior as well as the provision of education sessions and a transparent reporting process is expected. Workplace bullying and harassment can and does happen online and is now potentially 24/7. Workplaces need to be aware of their responsibilities in dealing with these issues.

The internet is a public place, not a private space. Cybersafety is about understanding the nature of cyberspace and working to minimize risk, not removing it: you can't. This informative session will look at the How, What and Then of technology misuse in the workplace.

10.15am Morning Tea

10.45am

Concurrent Session A:

Stand Up With Confidence

Dave Flanagan

Comix Comedy Cellar

Lack of confidence breeds a dull and lifeless workforce.

It is the primary reason for inefficiency in business. Dave's coaching inspires confidence and self-achievement which are the spark plugs that motivate and generate success.

Dave's coaching has also been used to assist young, unemployed people re-establish their self-esteem, refocus their lives and re-enter the workforce as reliable and motivated employees.

This coaching has achieved outstanding results in a very short time and its success has been noted and acclaimed as visionary and ground breaking by many informed critics of other employment programs.

Concurrent Session B:

Early Experiences of Issues with the WHS Act

Margaret Kaukas

Senior Associate, Donaldson Walsh Lawyers

Nationally harmonised work health and safety legislation came into effect in SA on 1 January 2013.

Margaret Kaukas of Donaldson Walsh will discuss:

- the Work Health and Safety Act 2012 (SA), with particular attention to the ways in which it differs from the previous legislation;
- the key concepts of "officers" and "due diligence" and the interpretation in existing case law of these concepts; and
- early experiences of the Act.

11.30am

Concurrent Session C:

An Innovative Approach to Safety

Ed Westrich

Regional Manager Health, Safety and Environment, Treasury Wines Estates

For two years in a row, TWE have been the winners of SISA's Best Work Health & Safety Solution award which recognises the best example of an innovative solution to an identified workplace hazard.

This session will be an engaging conversation about the success of TWE's tools that encourage its employees' discretionary effort to better identify and innovate safe solutions to workplace hazards.

Ed will detail TWE's approach to:

- engage employees in the safety conversation
- educate employees with skills and abilities
- empower employees to act or intervene.

Concurrent Session D:

Help For Employers to Retain Their Injured Staff When Worker's Compensation is Not Involved

Wayne Allen

Occupational Therapy Services Coordinator and Workplace Assessor

and

Melissa O'Brien

Workplace Support Consultant, Multiple Solutions

Introducing you to a free service available to eligible employees, and the self-employed, who are working and living with a permanent illness, injury or disability which is not work related. Multiple Solutions is an employment service which receives Commonwealth funding to support people and their employers to sustain employment in a range of ways including:

- worksite assessments
- workplace modifications and equipment
- job support
- advice and advocacy
- disability awareness training
- mental health first aid training
- AUSLAN interpreting.

Melissa and Wayne will demonstrate how Multiple Solutions can assist your organisation and individual staff members. They will provide an overview of the services available, explain how to access individualised support and funding, and provide examples of the extensive range of solutions that have been provided to clients.

12.15pm Lunch

1.15pm

Principles of Persuasion

Anthony McLean

Managing Director, Social Influence Consulting Group

What you will learn:

- the Six Universal Principles of Persuasion that have been scientifically proven to make you most effective
- what are the Activators that will most effectively initiate each Principle
- what are the Amplifiers that will act as rocket boosters to amplify the effectiveness of each Principle
- what are the conditions and situations where each Principle works best
- how to most effectively use these Principles together
- how to recognize the difference between

what the science says and what other guess

- how to protect yourself and those you want to protect from unethical persuasion
- how to recognize the most powerful "Moments of Influence"
- what to say in the most powerful "Moments of Influence"
- how to use these very powerful tools to help solve your very own influence challenges
- which Principles are best for developing trusted relationships
- which Principles are best use during times of uncertainty
- which Principles are best to use when dealing with people who don't know you
- which Principles are best to use when people don't like you
- how to recognize and use these Principles ethically.

2.45pm Afternoon Tea

3.15pm

WHS in the Boardroom

Jane Kittel

Managing Director, BankSA

In this session Jane will look at:

- how is Work Health & Safety treated in the Boardroom?
- what do board members, CEOs and Managing Directors really think about WHS?
- is WHS a meeting agenda item that just needs to be ticked off or is it a focus for senior executives in their day to day work?
- how to pitch WHS initiatives to senior executives.

4.00pm

Long Term Injury & Illness – Targeting the Issues and Reducing the Number of Claims

Thérèse Rein

Managing Director, Ingeus Limited

Thérèse Rein is the Founder and Managing Director of Ingeus (www.ingeus.com), an Australian company operating from more than 150 locations across the UK, France, Germany, Sweden, Switzerland, South Korea, Poland, Kingdom of Saudi Arabia, Australia and New Zealand.

Ingeus was founded on injury management and return to work services. We believe that work really matters to people. It provides them with independence, a sense of purpose, and the ability to make a contribution.

Ingeus has provided employment services since 1989 and today assists more than a hundred thousand socially and financially excluded people into independence every year through their journey into suitable, sustained employment. Thérèse was awarded the Australian Human Rights Medal for her ongoing work in improving the lives of people with a disability.

In this presentation, Thérèse will discuss the issues facing people who suffer from long term injury and illness and approaches Self Insurers can use to reduce the number of their long term claimants.

4.50pm Closing Remarks

5.00pm Canapés and Drinks

5.30pm Close

Registration Form

Registrations Details

Registrations can be made at <http://wired.ivvy.com/event/SISA13/> or by faxing the registration form to 08 8352 8077 before close of business on Thursday 11 July 2013.

The registration fee includes meal and refreshments. Copies of the presenters' papers will be available post conference on the SISA website www.sisa.net.au (except where expressly excluded).

Confirmation of registration together with a tax invoice will be sent by email within 7 days of receipt of your registration. Please keep a copy of this registration for your records. Please note that the registration fee applies to one delegate registering. It is not possible to share one registration fee between several people. SISA and Access Events reserve the right to make changes to this program and speakers in the event of any unforeseen circumstances which may arise.

Payment Options

This notice will be treated as your official TAX INVOICE upon SISA (ABN 44 020 074 597) receiving payment for your attendance at this event. Pay by credit card, or direct credit to SISA BSB: 085 086 Account: 68634 1036 or post a cheque to: Self Insurers of South Australia, 1st Floor, 202 Hutt Street, Adelaide SA 5000. **Please note that in order to guarantee your attendance, payment must be received prior to this event.**

Cancellations

Should you wish to cancel your registration we will refund your registration fee less an administration fee of 10% + GST per registered delegate, providing we receive the cancellation in writing by fax, email or letter at least 10 working days prior to the event. Cancellations received in writing within 10 working days of the event but more than 5 working days will result in a 50% refund and a copy of the conference papers if applicable. Cancellations received within 5 working days of the event will result in no refund although you will be entitled to a copy of the conference papers that are received. Unfortunately some speakers request their papers are not distributed.

The above should be read in conjunction with the full Terms & Conditions at www.accessevents.net.au/events/Terms-Conditions.htm



Contact for further information

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Access Events
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Fax: 08 8352 8077
Email: dm@accessevents.net.au



Name _____
Position _____
Organisation _____
Address _____
Telephone _____ Email _____

Price (including GST)

Early Member Registration Fee (until 30 June 2013) \$299.00
Early Non Member Registration Fee (until 30 June 2013) \$349.00
Late Member Registration Fee (closing 11 July 2013) \$349.00
Late Non Member Registration Fee (closing 11 July 2013) \$399.00

Please indicate which concurrent sessions you would like to attend (one per timeslot)

10.45pm A B
11.30pm C D

Do you have any dietary requirements?

Yes. Please specify _____

Do you have any mobility requirements?

Yes. Please specify _____

Please tick this box if you do not want your details to appear on a list of delegates.

Will you be staying to post conference drinks and nibbles?

Yes No

How did you find out about this event?

Colleague of Friend Electronic Brochure Access Events Website
 SISA Website Hard Copy Brochure
 Other – please indicate _____

Payment method

This notice will be treated as your official tax invoice upon SISA (ABN 44 020 074 597) receiving payment for your attendance at this event. **In order to guarantee your attendance, payment must be received prior to this event.**

Cheque made payable to Self Insurers of South Australia for \$ _____ is attached.
 Debit my credit card for \$ _____

Card type: Visa Mastercard
Number _____ Expiry Date _____

Card holder's signature _____

Card holder's name _____

EFT Account name: Self Insurers of South Australia BSB: 085 086 Account: 68634 1036

Detail: Please include the delegate name in the description.