

CLOSING THE LOOP 2012

INJURY PREVENTION AND
INJURY MANAGEMENT CONFERENCE
26 JULY 2012 HILTON ADELAIDE

“ Simple can be harder than complex:
You have to work hard to get your thinking clean to make
it simple. But it's worth it in the end because once you
get there, you can move mountains. Steve Jobs ”

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CLOSING THE LOOP 2012

Invitation to attend

Closing the Loop 2011, following on as it did from the 2010 event, received glowing feedback from those who attended.



The mix of 'outside the square' themes and new and different approaches clearly has met with the approval of many people who are now regular attendees of Closing the Loop. So we have this

year continued the theme of considering work health and safety and rehabilitation/RTW as a single living cycle that can inform and improve itself. Our guest speakers will extend our understanding of the connection between WH&S, workforce wellness, restoration after injury or disease, and remaining at or returning to work, and how the outcomes of one can influence the performance of the others – for better or worse. We will hear from experts on a broad range of relevant subjects bearing on this leading-edge approach. Closing the Loop 2012 will equip you with a practical understanding of the challenge of developing integrated WHS and RTW management systems and continuous improvement and the benefits it can deliver. The program is designed for workplaces of all types and sizes, public and private, large and small, high risk and low risk.

See you at Closing the Loop 2012.

Robin Shaw
Manager, SISA

Reasons to attend

Attendees at Closing the Loop 2012 will benefit from:

- various conference streams offering new knowledge and expertise
- matching their information and learning needs and helping them tackle everyday challenges
- gaining perspective through keynote addresses on the state of the industry as well as emerging trends
- extending their professional and personal knowledge of workers compensation and OH&S
- sharing information and profiting from networking
- discovering and evaluating products and services
- being part of one of the most recognised workers compensation and OH&S events in South Australia
- meeting workers compensation OH&S professionals in person and exchanging experiences
- bringing together of industry experts to share knowledge, skills, new ideas and solutions.

Who should attend?

A wide range of professions and managers from both the public and private sector will be represented at the 2012 conference including:

- OH&S and Workers Compensation Managers
- Rehabilitation Consultants
- Allied Health Professionals
- Return to Work Coordinators
- Company Managers
- Insurance Professionals

2011 Testimonials

Here's what some of our 2011 event attendees had to say:

One of the best conferences I have attended. I enjoyed not only the theme of the conference but every one of the presenters and speakers. It is rare to enjoy a whole day conference but this was certainly the exception. Thank you to all who contributed to the conference

This conference seems to get better and better each time I attend them.

The Conference was very relevant, professional and well organised. Thank you.

Looking forward to next year's conference and hoping topics will be just as interesting as 2011.

Program

9.00am Open and Welcome

9.05am

New Standards for the Management of Risk

Kevin W Knight AM

Chairman, ISO Working Group
– Risk Management Standard

This presentation aims at leaving participants with an understanding of:

- the International Standard on risk management adopted by Australia and New Zealand as AS/NZS ISO 31000:2009, Risk management? Principles and guidelines.
- the new definition of risk and other terms
- why it is important to manage risks that impact on the achievement of objectives
- the need for an integrated approach to the management of strategic, tactical and operational risk
- why a risk management language and process that is tailored to their specific organisation must be developed
- the need to develop a risk management language and process tailored to their organisation
- the need for a mandate and commitment from the top management of an organisation if it is to effectively implement AS/NZS ISO 31000:2009, Risk management? Principles and guidelines

9.55am

“Suitable Employment in Workers Rehabilitation and Compensation Act – what exactly are we talking about?”

Mark Keam

Lawyer, KJK Legal

Suitable employment as a concept operates across a number of the provisions within the Workers Rehabilitation and Compensation Act, sometime simultaneously, sometimes not.

On occasions, the concept of suitable employment is surprisingly missing when you might otherwise expect it to be there.

Its impact is potentially significant on how day to day claims management activities are undertaken, but also has ramifications at the organisational level.

Mark Keam will lead you through this complex area of the legislation and give you the best possible understanding of how to effectively manage claims and operate your business, within the suitable employment framework.

10.30am Morning Tea

11.00am

Does Self Management Increase The Effectiveness of Vocational Rehabilitation for Chronic Compensated Disorders?

Prof Malcolm Battersby

Flinders University, Director, Flinders Human Behaviour and Health Research Unit

This presentation will describe the philosophy and background of self-management as a concept and clinical process from the area of chronic disease management and how this is being investigated in the compensation setting through an ARC-linkage grant with insurers, rehabilitation providers and universities.

The research design is to conduct a randomised trial using the Stanford chronic disease self-management course compared to usual care with clinical and return to work outcomes being measured over time.

The presentation will describe the design and progress of the trial so far and lessons learned.

11.45am

Projects: Enhancing Health and Resilience

Dr Teri Lillington

Manager, Shell Health Oceania

Health involvement in project execution offers an excellent opportunity to proactively manage health risk.

Technical issues such as design of equipment, plant layout, process flow and product management can be influenced by health input, resulting in a project that designs out health risk as much as practical and therefore reduces not only health risk to operators but also lower operating cost. However, health input can also pro-actively influence some of the non-technical components of project execution including stakeholder engagement, community liaison and license to operate issues. Furthermore, early health involvement can also assist with building resilience into the project design, so that opportunities for enhancing the resilience of the workforce are part of the way the project is designed and executed.

This presentation will draw on Teri's experience of health input into projects and include a case study that demonstrates the cost-effectiveness of designing a project with employee welfare in mind.

12.30pm Lunch

1.30pm

Concurrent Session A

Mindfulness-based Stress Management at Work

Dr Maura Kenny

Consultant Psychiatrist, Centre for the Treatment of Anxiety and Depression

1.30pm

Concurrent Session B

Returning to Work Safely after Chronic Pain Experiences: Does Medication Help or Hinder?

Dr Paul Williamson

Drug and Alcohol Services South Australia (DASSA)

2.15pm

Concurrent Session C

Searching for Simplicity on the Far Side of Complexity in Effective Pain Education

Tim Cocks

Senior Consultant, Allied Health, nb&a rehab

2.15pm

Concurrent Session D

Early signs, Effective Response – Do you know how?

Karen Marshman

Director, Let's Talk Australia

3.00pm Afternoon Tea

3.30pm

National WHS & Injury Management Update

Robin Shaw

Manager SISA

Robin will provide a brief round-up of developments in work health & safety and workers compensation around Australia including:

- Roll-out and implementation of work health & safety legislation and a view on 'harmonisation' from the perspective of the National Council of Self Insurers.
- Recent critical cases in work health & safety law.
- Status of the various workers compensation schemes.
- Developments in workers compensation and RTW including the Safe Work Australia Temporary Advisory Groups on workers compensation.

3.50pm

Teams in Antarctica

Tim Gill

Speaker, Facilitator & Trainer, Outgrow

This presentation brings together key messages around:

- Achieving full engagement from all team members
- Delivering outcomes in high pressure/high risk environments
- Planning for unknown eventualities
- Communicating effectively within the team
- Changing the course of ineffective teams

Rather than referring to theory, Tim draws on real-life examples and relates the lessons to your organisation. He is interested in providing practical steps that can be applied daily, to you and your organisation.

Feedback from this presentation has consistently recognised the strong parallels between the pressures and parameters of life in Antarctica and the business environment. An important part of the presentation is the opportunity for you to ask questions and gain direct insight into the issues relevant to your organisation. Along with experiencing an amazing backdrop of photos, you will walk away with key insights on how to approach the challenges ahead.

4.35pm Closing remarks

4.40pm Drinks and Nibbles

5.10pm Close

Registration Form

Registrations Details

Registrations can be made at <http://wired.ivvy.com/event/SISA/> or by faxing the registration form to 08 8352 8077 before close of business on Thursday 19 July 2011.

The registration fee includes meal and refreshments. Copies of the presenters' papers will be available post conference on the SISA website www.sisa.net.au

Confirmation of registration together with a tax invoice will be sent by email within 7 days of receipt of your registration. Please keep a copy of this registration for your records. Please note that the registration fee applies to one delegate registering. It is not possible to share one registration fee between several people. SISA and Access Events reserve the right to make changes to this program and speakers in the event of any unforeseen circumstances which may arise.

Payment Options

This notice will be treated as your official TAX INVOICE upon SISA (ABN 44 020 074 597) receiving payment for your attendance at this event. Pay by credit card, or direct credit to SISA BSB: 085 086 Account: 68634 1036 or post a cheque to: Self Insurers of South Australia, 1st Floor, 202 Hutt Street, Adelaide SA 5000. **Please note that in order to guarantee your attendance, payment must be received prior to this event.**

Cancellations

Should you wish to cancel your registration we will refund your registration fee less an administration fee of 10% + GST per registered delegate, providing we receive the cancellation in writing by fax, email or letter at least 10 working days prior to the event. Cancellations received in writing within 10 working days of the event but more than 5 working days will result in a 50% refund and a copy of the conference papers if applicable. Cancellations received within 5 working days of the event will result in no refund although you will be entitled to a copy of the conference papers that are received. Unfortunately some speakers request their papers are not distributed.

The above should be read in conjunction with the full Terms & Conditions at www.accessevents.net.au/events/Terms-Conditions.htm



Contact for further information

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Name _____
Position _____
Organisation _____
Address _____
Telephone _____ Email _____

Price (including GST)

Early Member Registration Fee (until 28 June 2012) \$299.00
Early Non Member Registration Fee (until 28 June 2012) \$349.00
Late Member Registration Fee (closing 19 July 2012) \$349.00
Late Non Member Registration Fee (closing 19 July 2012) \$399.00

Please indicate which concurrent sessions you would like to attend (one per timeslot)

1.30pm A B
2.15pm C D

Do you have any dietary requirements?

Yes. Please specify _____

Do you have any mobility requirements?

Yes. Please specify _____

Please tick this box if you do not want your details to appear on a list of delegates.

Will you be staying to post conference drinks and nibbles?

Yes No

How did you find out about this event?

Colleague of Friend Electronic Brochure Access Events Website
 SISA Website Hard Copy Brochure
 Other – please indicate _____

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